



End of Support Notice

May 15th 2008

Due to the lack of parts or supported recorder availability, R-Quest Technologies will end support for the following products:

- All TCP-7xxx, TCA-9xxx, TCD-1800, and TP-5100 Series products with **Series 1, 2, 3, or 4 Controllers** and **SCSI** Recording Drives: **Effective Immediately**
- All TCP-7xxx, TCA-9xxx, TCD-1800, and TP-5100 Series products with **Series 1, 2, 3, or 4 Controllers** and **ATAPI/IDE** Recording Drives: **Effective December 31st 2008**
- All TCP-7xxx, TCA-9xxx, TCD-1800, and TP-5100 Series products with **Series 3 or 4 Controllers** and **SATA** Recording Drives: **Effective January 1st 2010**
- All H-3000 products: **Effective January 1st 2010**

If you have any questions regarding what type of system you have please contact **R-Quest Technical Support** at 530-621-9916 Ext. 115 or support@r-quest.com

No Parts or Depot Repair will be available for any of the above listed products after support has ended.

This Notice is to also include all systems not specifically listed, that shipped prior to **July 1st 2005**. No parts or depot warranty repair will be available for these systems.

Firmware Support

Beginning **July 1st 2009**, no further System firmware updates will be released for Series 1, 2, 3, and 4 systems and no additional recorders will be supported.

<http://www.r-quest.com/legacy.php>